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CENTRAL FAX CENTER

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ALEXANDRIA, VA 22313

ART UNIT: 2666

EXAMINER : Shick C. Hom

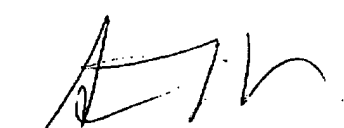
CASE NO.: BUFFALO 201

SERIAL NO.: 09/579,370

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BUFFALO 201

**RECEIVED
CENTRAL FAX CENTER**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE **MAR 07 2006**

Applicants : Friedman et al.
Serial No. : 09/579,370
Filed : May 26, 2000
For : VOICE OVER INTERNET CALL CENTER INTEGRATION
Examiner : Shick C. Hom
Art Unit : 2666
Customer No. : 10037

March 7, 2006

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Final Office Action dated December 8, 2005, the time for response to which expires March 8, 2006, please amend the application as follows: